



TRUST & INVESTMENT MANAGEMENT GROUP INTERNET ACCESS AGREEMENT

New User Setup _____ Modify Existing User _____ Delete User Setup _____

Account Holder or Representative Name: _____

Individual Name and Capacity (if account holder is not an individual): _____

Address: _____ City/State/Zip: _____

Phone Number: _____ Date of Birth: _____

E-mail Address: (Required for electronic statements and receipt of User ID and password) _____

Account Number:

-

Account Name:

Related Accounts

Account Number:

-

Account Name:

-

-

I authorize Bank of Ann Arbor to provide my **Account Statement Electronically** and notify me via e-mail as statements are available for viewing: _____ Yes _____ No

I authorize the following designee to have access to my Account information electronically and acknowledge that I will assume full responsibility for this person for maintaining the confidentiality of the user ID, password and account information as outlined in the Terms of Service.

Designee Name: _____

I have read, understand, and agree to the Terms of Service that governs the use of this site.

Signature of Account Holder/User: _____ Date: _____

DESIGNEE INFORMATION

Address: _____ City/State/Zip: _____

Phone Number: _____ Date of Birth: _____

E-mail Address: _____

I hereby acknowledge the above account holder's authorization to grant access by me to his/her Account Statement electronically and confirm that I will maintain the confidentiality of the user ID, password and account information accordingly. I further acknowledge that I have read, understand, and agree to the Terms of Service that governs the use of this site.

Signature of Designee: _____ Date: _____

Thank you for enrolling in Bank of Ann Arbor Trust & Investment Group's Internet Access. You and/or your designee will receive a User ID and password via EMail. If you have any questions, please contact your Trust Administrator.

TERMS OF SERVICE

The following terms and conditions govern the usage by you, our customer, of this internet site to retrieve, review and print personal trust and investment account information (the "services"). Please read the terms and conditions of this agreement carefully, and if you agree that your use of the services available at this internet site will be governed by these terms and conditions, select the "go" button. By indicating your acceptance of these terms and conditions, you (our customer) acknowledge and agree to be bound by the provisions of this agreement for the use of all services available at this site. If you are not willing to be bound by the terms and conditions set forth below, please promptly exit from this web page. We reserve the right to discontinue services in the event that a customer does not comply with the terms and conditions contained herein.

1. User ID and Password

All customers will be provided with a User ID and password. You are solely responsible for the maintaining the confidentiality of your user ID and password and we will not be responsible for any breach of security caused by the failure to so maintain the confidentiality of your user ID and password. You further agree that you will be responsible for all transactions and activities that occur as a result of your disclosure of your user id and password, whether or not such transactions and/or activities were authorized by you. You agree not to provide your account information to third parties and shall at all times be responsible and liable for any transactions or activities that occur on your account. You shall immediately notify us in the event of any unauthorized use of your account or if you become aware of any other breach of security.

2. Account Data

All account data is provided as a convenience and for your information, but is not the official record. Your statement remains the official record. Account data provided through online services is generally updated on a daily basis and is subject to adjustment and correction.

3. Limitation of Liability

We will take reasonable security precautions to safeguard data and communications (including reasonable precautions to safely and securely transmit confidential information over the internet). You hereby acknowledge that we hereby disclaim and you hereby agree that we shall not be liable for the interception of any such data or communications. You further agree that neither we nor any third party working with us to provide services hereunder shall be responsible for any damages caused by communications line failure, systems failure or other occurrences beyond our control, or resulting from the theft by any third party who gains access to your account by use of your user id and password.

4. License to Use the Services / Costs of Accessing the Services

Effective upon acceptance of this agreement, we hereby grant you, our customer, a personal, nonexclusive, nontransferable, revocable license to access and use the services for your non-commercial use. You shall have no right to sell, resell, reproduce, duplicate, copy, distribute, create derivative works or exploit for commercial purposes, any portion of the services. You are solely responsible for obtaining all equipment and approvals necessary for connection to the world wide web and all charges associated with such connection, including but not limited to obtaining a pc and modem or other access device, having access to the world wide web and phone service charges.

5. Proprietary Rights

We, and to the extent that portions of the services are provided by third parties, these third parties shall retain all right, title and interest to the services including all copyrights, trademarks, patents and all other intellectual property rights thereto, including without limitation with respect to all technology and account information or passwords used in connection with or provided as part of the services. You, our customer, may not, nor allow any third party to, copy, distribute, sell, disclose, lend, transfer, convey, modify, decompile, disassemble or reverse engineer the services for any purpose whatsoever. You further agree that you will not allow any third party to access the services for any purpose whatsoever. The copyright notices and other proprietary legends shall not be removed from the services and no right to use any trademark is granted under this agreement. You, our customer, may not grant any sublicense, lease or other right in the services to any third party. We expressly retain all rights in the services that are not specifically granted under this agreement.

6. Termination

You, our customer, may terminate your rights to access the services at any time by contacting our customer services department. We reserve the right to require that you provide us with written notice of your desire to terminate your account. Following any such termination, you agree that you will immediately cease to attempt to use the services.

We reserve the right to decide, in our sole discretion, to restrict, suspend, terminate or modify the services with or without

notice. We may do so in order to maintain the services, improve the services, to prevent fraud or for any other reason. It is hereby understood by our customers that we shall not be liable to our customers or any third party for any reason related to or arising from the termination of this agreement, from our decision(s) to restrict, suspend, terminate or modify the services or arising from the limiting, delaying, denying access to or any decision to cease providing access to the services to some or all of our customers, whether such limitation, delay, denial or the cessation of services is within our control.

7. Warranty Disclaimer

The services provided hereunder are provided "as is" and "as available" and except to the extent that warranties are expressly granted within this agreement, no warranties, express or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose or any similar warranty whether said warranty arises under provisions of any law of the united states or any state thereof are granted to our customers or any third parties. We make no representations or warranties that the services are free of rightful claims of any third party for infringement of proprietary rights. We make no warranty that the services will meet our customer's requirements, or that the services will be uninterrupted, timely, secure, error free or that any defects in the services will be corrected. It is further agreed and understood that we do not warrant the accuracy or reliability of the results obtained through use of the services or any data or information downloaded or otherwise obtained or acquired through the use of the services and it is hereby acknowledged by our customers that any data or information downloaded or otherwise obtained or acquired through the use of the services are to be used at his / her sole risk and that the entire risk associated with the use of the services and the results and information derived therefrom shall be borne solely by the customer.

8. Limitation of Liability

In no event shall we or any party providing or supplying us with any portion of the services be liable to our customers or any third party for special, indirect, incidental or consequential damages whether arising under contract, warranty, or tort (including negligence or strict liability) or any other theory of liability arising from or in any way related to our customers usage of the services or of information derived therefrom and that in the event that any party is found to be liable for damages arising from or in any way related to our customers usage of the services or of information derived therefrom, it is hereby agreed that such liability shall not exceed \$100.00.

9. Indemnification

Customer hereby agrees to indemnify us, our directors, officers, employees, agents and any and all parties that have supplied / do supply us with portions of, or otherwise support the services from and against all liabilities, losses, costs, expenses (including reasonable attorneys' fees), and damages resulting from any negligent acts, omissions or the willful misconduct of our customers, our customer's use of the services and / or any breach of the terms and conditions of this agreement by the customer.

10. International Use

We make no representation that materials on its web site(s) are appropriate or available for use in locations outside the united states, and accessing them from territories where their contents are illegal is prohibited. Customer agrees to comply with all applicable foreign and domestic laws, rules and regulations regarding the transmission of technical data exported from or imported to the united states or the country in which the customer resides.

11. General

This agreement shall be construed in accordance with the laws of the state of new jersey without regard to its conflict of law provisions. Each party submits to the exclusive jurisdiction of the state and federal courts located in new jersey and irrevocably waives any right that such party may have to assert that such forum is not convenient or that any such court lacks jurisdiction.

Customer agrees and acknowledges that any breach of the provisions regarding proprietary rights or the appropriate usage of the services contained in this agreement shall cause us irreparable harm and that we may, therefore, obtain injunctive relief as well as seek all other remedies available to us in law and in equity.

The license granted to the customer in this agreement is personal in nature and customer shall not transfer or assign this agreement or his or her rights under this agreement. Any purported transfer or assignment in violation of this section is void.

The failure of us to exercise our rights under this agreement will not be construed as a waiver of such rights, nor will it in any way affect the validity of this agreement. The provisions of this agreement relating to intellectual property ownership, restrictions on use or disclosure of the services, disclaimers of warranties, limitations of liability and indemnification shall survive termination or expiration of this agreement for any reason.